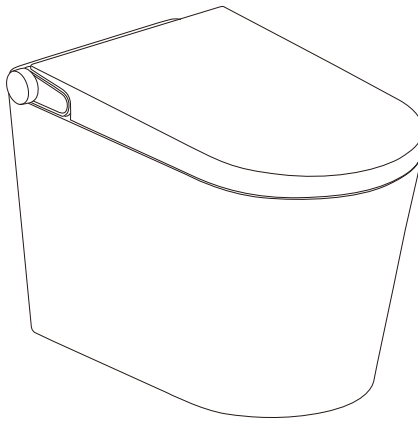


Smart Toilet



Electronic Toilet

User Manual

SAFETY INSTRUCTIONS

Please read and follow all safety instructions carefully before installation and use.

Failure to follow these instructions may result in electric shock, fire, injury, product damage, or water leakage.

General Safety

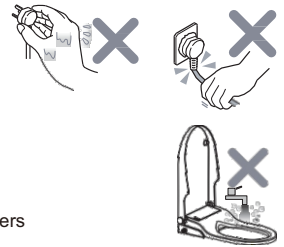
WARNING

- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not allow children to play with packaging materials.
- Do not disassemble, repair, or modify the product without authorization.

Electrical Safety

WARNING

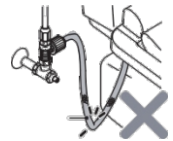
- This product is a Class I electrical appliance and must be connected to a properly grounded electrical system.
- Do not insert or remove the power plug with wet hands.
- The power supply must comply with applicable local electrical regulations.
- Do not use the product if the power supply cord or plug is damaged. The power cord must be replaced by the manufacturer, its service agent, or a qualified person to avoid any hazard.
- Do not install this electrical appliance in locations where it may be exposed to direct water spray, excessive moisture, or high temperatures, such as near showers or heat sources.
- Do not turn the product upside down during installation or transportation.
- The Portable Residual Current Device (PRCD), if supplied with the power supply cord, must be securely installed and kept accessible.



Water Safety

WARNING

- Connect the product only to a potable water supply.
- Ensure that the water supply pressure is within the specified operating range of the product.
- Where required by local regulations, suitable backflow prevention protection shall be provided.
- Do not twist, kink, crush, or excessively bend the flexible water inlet hose.
- Ensure that all water connections are properly tightened before use.
- Check all water connections regularly for leakage.
- Do not use the product if water leakage is detected. Shut off the water supply immediately and rectify the problem before use.



NOTE:

Australia & New Zealand

- Installation must be carried out by a licensed plumber. Any electrical work, if required, must be performed by a licensed electrician in accordance with applicable local regulations.
- Installation must comply with the National Construction Code (NCC) Volume Three, AS/NZS 3500.2, and the Plumbing Code of Australia (PCA).

*All installations must comply with local regulations.

*Disclaimer

We will not be liable for any damage, injury, or loss resulting from failure to comply with the safety instructions provided in this manual.

TECHNICAL SPECIFICATION

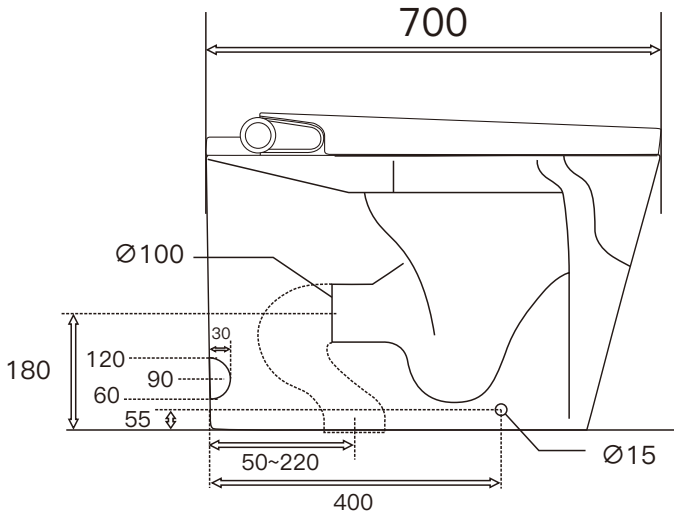
Specification		
Wash	Rear Wash	●
	Front Wash	●
	Oscillating Wash	●
	Adjustable Water Temperature	4 Levels
	Adjustable Water Pressure	4 Levels
	Adjustable nozzle Position	4 Levels
Drying/ Warm Air	Air Drying	●
	Adjustable Dryer Temperature	4 Levels
Heated Seat	Heated Seat	●
	Adjustable Seat Temperature	4 Levels
Hygiene	Nozzle Automatic Cleaning	●
	Nozzle Manual Cleaning	●
Display Screen		●
Remote Control		●
Night Light		●
Open Lid/Seat Automatically*		●
Water Supply Connector		G ½ on unit with G ½ flex hose
Rated Voltage		AC 220 - 240V, 50/60HZ
Power		1200W [▲]
Length of Power Cord		1.2m
Water Supply Pressure		150~650KPA (1.5~6.5 Bar)
Water Supply Temperature		4~35°C
Ambient Temperature		5~40°C
Protection Degree		IPX4
Wash Device	Flow Rate	650 ml/min
	Water Temperature	Room temperature ~ 40°C
	Wash Cycle Time	95 seconds
	Heating Mode	Instant heating
	Water Tank Volume & Water Tank Heater Power	4.5L, 1200W
	Safety Device	Thermal Cutoff Fuses\Liquid
Dry Device	Speed Of Air	≥4m/s
	Dryer Power	225W
	Dry Cycle Time	2 Minutes
	Warm Air Temperature	Room temperature ~ 55°C
	Safety Device	Thermal Cutoff Fuses\Thermostat
Heated Seat	Heated Power	40W
	Seat Temperature	Room temperature ~ 40°C
	Safety Device	Thermal Cutoff Fuses\Thermostat
Remote Control	Frequency Range	2400~2520MHz
	Maximum RF Output Power	~10dBm
	Type of Batteries	AAA dry battery
	Number of batteries	Two Pieces
	Protection Degree	IPX4
Other Safety Device		Residual Current Devices

★ 1. Only applicable to high version and top version.

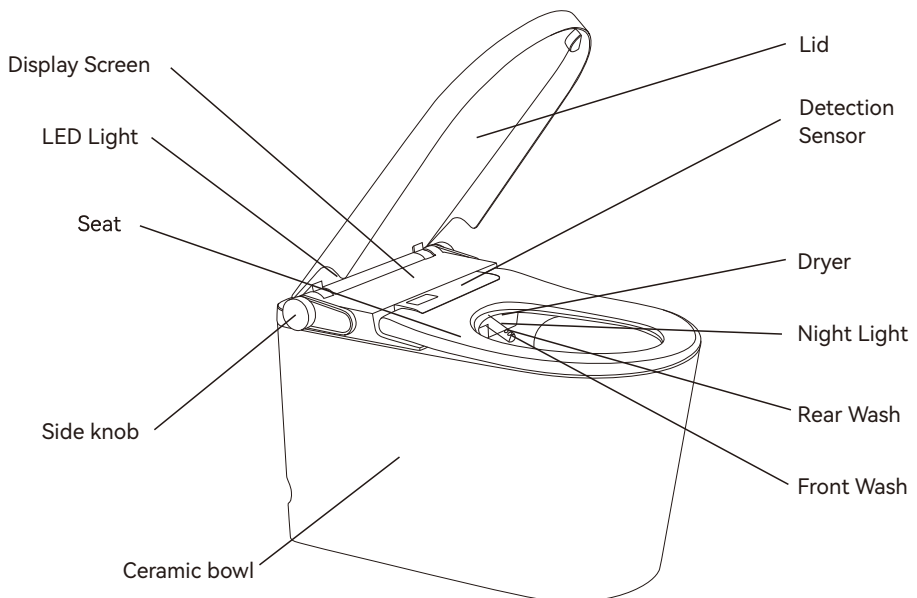
▲ 2. The power consumption depends on the inlet water temperature, environment temperature, setting temperature.

TOILET DIMENSIONS

Unit: mm

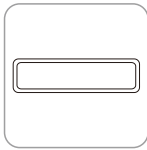


Overview

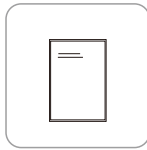


CHECKING LIST

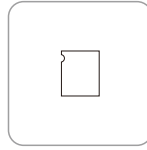
After unboxing, please check the table below to ensure all parts are included.
If any parts are missing, please contact customer service.



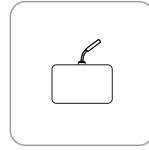
Remote Control



User Manual

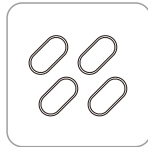


Aroma Tablet

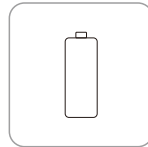


Battery Box

The following accessories are included with TOP version only.



Foam Shield Tablet



Foam Mix Bottle

FUNCTION INSTRUCTION

Hygiene Features

Front Wash	Provides a soft water spray for feminine hygiene with an automatic 95-second washing cycle.
Rear Wash	Provides a gentle water stream for posterior cleansing with an automatic 95-second washing cycle.
Oscillating Wash	Moves the spray nozzle back and forth during washing to provide wider cleaning coverage. Available during both Front Wash and Rear Wash.
Nozzle Self-Cleaning	Automatically rinses the spray nozzle before and after each washing cycle. Manual nozzle self-cleaning runs for approximately 60 seconds.
UV Sterilization (if applicable)	Automatically activates when the lid is closed to help maintain toilet hygiene.
Fragrance Function (if applicable)	A fragrance cartridge releases a pleasant scent naturally to help keep the toilet area fresh.

Comfort Features

Drying	Provides air drying after washing with an automatic 2-minute drying cycle.
Water Temp Adjustment	Provides four levels of water temp adjustment: room temp, 34°C, 37°C, 40°C.
Seat Temp Adjustment	Provides four levels of seat temp adjustment: room temp, 34°C, 37°C, 40°C.
Dryer Temp Adjustment	Provides four levels of air drying temp adjustment: room temp, 35°C, 45°C, 55°C.
Water Pressure Adjustment	Provides four levels of washing water pressure adjustment: gentle, medium, strong, extra strong.
Nozzle Position Adjustment	Allows the spray nozzle position to be adjusted through 4 levels for improved comfort.
Soft-Close Seat and Lid	The seat and lid close slowly and quietly to reduce noise and prevent sudden closing.

Smart Features

Automatic Flush	The lid automatically closes 8 seconds after the user leaves the seat, followed by automatic flushing.
Automatic Lid Opening/Closing	The lid opens and closes automatically when the user approaches or leaves.
Foot Sensor	Allows selected functions to be operated without hand contact for convenient and hygienic use.
Night Light	Provides a soft light to improve visibility in low-light conditions.
LED Display	Displays the operating status and selected settings for convenient operation.
Foam Shield (if applicable)	Creates a layer of foam on the water surface to help reduce splashing and minimise odours.

Safety & Technology Functions

Seat Sensor	The seat sensor detects when the user is seated and enables the washing functions only when the seat is occupied.
Instant Water Heating	Provides instant water heating to deliver continuous warm water during washing.
Leakage Protection	Equipped with Residual Current Device (RCD) to help prevent electrical hazards caused by water leakage.

Energy & Power

Energy Saving Mode	Automatically enters Energy Saving Mode after 10 minutes of inactivity. The display and ambient light turns off to reduce power consumption.
Power-Outage Flushing	A battery box is provided for emergency flushing during power outages. Users only need to install AA batteries (not included). With water tank model: 10 × AA batteries Tankless model: 4 × AA batteries

VOICE CONTROL (IF APPLICABLE)

Note: Voice control is available on selected TOP version only.

Voice Command	Voice Response	Function
Hello toilet	I'm here	Activates voice control.
open the lid	Cover/Lid opening	Opens the lid.
close the lid	Cover/Lid closing	Closes the lid.
open the seat	Seat opening	Raises the seat.
close the seat	Seat closing	Lowest the seat.
full flush	Toilet flushing	Performs a full flush.
start cleaning	Wash opening	Starts the washing function.
close cleaning	Close cleaning	Stops the washing function.
start drying	Start drying	Starts warm air drying.
close drying	Close drying	Stops drying.
switch on the power	Turning on the power	Turns the smart toilet on.
switch off the power	Turning off the power	Turns the smart toilet off.
turn on the night light	Turning on the lighting	Turns on the night light.
turn off the night light	Turning off the lighting	Turns off the night light.
increase the water temperature	Water temperature has been increased	Increases the water temperature.
reduce the water temperature	Water temperature has been reduced	Decreases the water temperature.
increase the seat temperature	Seat temperature has been increased	Increases the seat temperature.
reduce the seat temperature	Seat temperature has been reduced	Decreases the seat temperature.
increase the air temperature	Wind temperature has been increased	Increases the dryer temperature.
reduce the air temperature	Wind temperature has been reduced	Decreases the dryer temperature.
boom forward	Boom forward	Moves the nozzle forward.
boom backward	Boom backward	Moves the nozzle backward.
increase the water power	Increase the water power	Increases the water pressure.
reduce the water power	Reduce the water power	Decreases the water pressure.
rear clean	Rear clean	Starts rear wash.
front clean	Front clean	Starts front wash.
clean the nozzle	Clean the nozzle	Starts nozzle self-cleaning.
start massage	Start massage	Starts oscillating wash.
stop massage	Stop massage	Stops oscillating wash.
move clean	Move clean	Starts oscillating wash.
stop move	Stop move	Stops oscillating wash.
open the voice	Turn on the recognition function	Turns voice prompts on.
close the voice	Turn off the recognition function	Turns voice prompts off.
turn up the volume	Turn up the volume	Increases the voice prompt volume.
turn down the volume	Turn down the volume	Decreases the voice prompt volume.
stop cleaning	Already stop	Stops washing.

LID & SEAT OPERATION MODES

1. Automatic Mode (High & Top version only)

The lid opens automatically when the sensor detects movement within the sensing range.

The lid and seat close automatically when no operation is detected for 90 seconds.

After the automatic lid opening function is activated, there is a 30-second delay before it can be activated again.

Please Note:

- When the user moves slowly within the sensing area, the sensing distance may be reduced. If the lid does not respond, use the remote control or manually open/close the lid.
- The automatic lid opening/closing function works only when "Lid Opening/Closing Setting" on the remote control is set to "ON".
- Movement around the toilet, such as opening/closing doors or moving curtains, may trigger the lid to open automatically.

If false activation occurs repeatedly due to the bathroom environment, use the remote control to disable the automatic lid opening/closing function.

- When used by children, the sensor may not detect the user due to height limitations.
- Do not open or close the lid/seat manually with excessive force, as this may damage the automatic opening/closing mechanism and cause product malfunction.

2. Foot Sensor Mode

The foot sensor allows the lid, seat, and flushing functions to be operated without hand contact.

The following is the complete operation sequence of the foot sensor function.

Open Lid: Move your foot near the foot sensor to automatically open the lid.

Open Seat: Move your foot near the foot sensor to automatically open the seat.

Flush: Move your foot near the foot sensor to activate flushing.

Close Seat: Move your foot near the foot sensor to automatically close the seat.

Close Lid: Move your foot near the foot sensor to automatically close the lid.

Note: Please wait until the current operation is fully completed before activating another foot sensor function.

3. Manual Opening/Closing (All versions)

The lid and seat can also be opened or closed manually.

Please Note:

- When manually opening or closing the lid/seat, always move it in the same direction as the mechanism movement.
- Do not force the lid or seat in the opposite direction while the automatic opening/closing function is operating, as this may damage the automatic mechanism.
- If the lid or seat encounters an obstacle during movement, it will stop automatically.

SIDE KNOB INSTRUCTION

Washing & drying can only be activated while seated.



1. press the knob once to flush. (While not seated)
2. Rotate the knob counter-clockwise once to start Front Wash. (While seated)
Rotate the knob again to start Oscillating Wash.
3. Rotate the knob clockwise once to start Rear Wash. (While seated)
Rotate the knob again to start Oscillating Wash.

When Front Wash or Rear Wash is activated, the cleaning cycle will run for approximately 95 seconds and stop automatically.

4. Press the knob twice to start the drying function. (While seated)
The drying cycle will run for approximately 3 minutes and stop automatically, or press the knob once to stop drying.
5. Press the knob to stop active function: washing, drying, self-cleaning. (While seated)

REMOTE CONTROL

*The remote control buttons for different versions of smart toilets may vary; Buttons such as "Open Lid" "Open Seat" "Half Flush" "Auto Flush" and "Seat Massage" may not be present.

Stop/Power



Press to stop any active function, including washing and drying.

Seat Massage



Press to start seat massage while seated, lasts for 3 minutes.

Auto Flush



Press to turn on/off the Off-seat flushing.

Rear Wash/Oscillating



Press to start Rear Wash after nozzle self-cleaning while seated. The wash cycle lasts approximately 95 seconds and then stops automatically. Press the button again during washing to activate Oscillating Wash.

Front Wash/Oscillating



Press to start Front Wash after nozzle self-cleaning while seated. The wash cycle lasts approximately 95 seconds and then stops automatically. Press the button again during washing to activate Oscillating Wash.

Cleaning pressure



Press to adjust the cleaning water pressure.
"+": Increase pressure;
"-": Decrease pressure.

Drying



Press this button to start drying while seated. Drying will stop automatically after 2 minutes

Nozzle position



Press to adjust the nozzle position FORWARD during rear wash or front wash.
*Disabled during oscillating wash

Nozzle position



Press to adjust the nozzle position BACKWARD during rear wash or front wash.
*Disabled during oscillating wash

Open Lid



Press to open/close the lid.

Open seat



Press to open/close the seat.

Foam



Press to activate the foam shield function when powered on.

Water Temp



Press to adjust the cleaning water temperature :
Option 1: Room temperature (No heating);
Option 2: Approx 34°C;
Option 3: Approx 37°C;
Option 4: Approx 40°C.

Seat Temp



Press to adjust the seat temperature :
Option 1: Room temperature (No heating);
Option 2: Approx 34°C;
Option 3: Approx 37°C;
Option 4: Approx 40°C.

Drying Temp



Press to adjust the drying air temperature :
Option 1: Room temperature (No heating);
Option 2: Approx 35°C;
Option 3: Approx 45°C;
Option 4: Approx 55°C.

Full Flush



Press to start full flushing.

Self-cleaning



Press to activate nozzle "Self-cleaning" function.

Night Light



Press to turn on/off the night light.

Half flush



Press to start half flushing.

ADVANCED REMOTE CONTROL SETTINGS

Note: Please read the following carefully before using

→ **Auto Flush After Lid/Seat Closing**

1. Press and hold 'Stop/Power' for 3 seconds to turn off the unit.
2. After power-off, press and hold 'Open Lid' for 5 seconds.
 - 2 beeps: Enable auto flush after lid/seat closing.
 - 1 beep: Disable auto flush after lid/seat closing.
3. Turn on the unit to save the setting.

Auto Lid Opening

Press and hold 'Open Lid' for 5 seconds to Enable/disable auto lid opening function:

- 2 beeps: Enable auto lid opening.
- 1 beep: Disable auto lid opening.

→ → / **Flush Time Adjustment**

1. Press and hold 'Stop/Power' for 3 seconds to turn off the unit.
2. Within 3 seconds, press 'Full Flush' to Activate setting mode.
3. Use " ^ " " v " or " < " " > " to adjust each setting. (Each step = 0.5 seconds)
 - C1: Top flushing
(Press 'Full Flush' to switch settings among C1, C2, C3)
 - C2: Bottom flushing
 - C3: Refilling water
4. Turn on the unit to save the settings.

→ **Auto Bowl Pre-Wetting**

1. Press and hold Stop/Power for 3 seconds to turn off the unit.
2. After power-off, press and hold Full Flush for 5 seconds.
 - 2 beeps: Enable auto bowl pre-wetting when seated.
 - 1 beep: Disable auto bowl pre-wetting.
3. Turn on the unit to save the setting.

→ → / **Sensor Range**

1. Press and hold 'Stop/Power' for 3 seconds to turn off the unit.
2. Within 3 seconds, press 'Open Lid' to adjust.
3. Use " ^ " " v " or " < " " > " to adjust the sensor range (Level 1-5).
A higher setting provides a farther sensing range.
4. Turn on the unit to save the settings.



Lid and Seat Opening Angle Adjustment

1. Press and hold 'Stop/Power' for 3 seconds to turn off the unit.
2. Within 3 seconds, press " ^ " " v " or " < " " > " Activate the setting mode (Level 1-14).
 Note: The temperature indicator on the toilet displays the current angle level.
 - Water Temp Indicator: Lid Angle (Adjust with " ^ " or " < ").
 - Seat Temp Indicator: Seat Angle (Adjust with " v " or " > ").
3. Press 'Stop/Power' to turn on the unit and save the setting.



Off-seat Auto Flush

- Note: Button functions may vary depending on the remote control model.
- Press and hold Full Flush or Auto Flush (if applicable) for 5 seconds.
- 2 beeps: Enable auto flush after leaving.
 - 1 beep: Disable auto flush after leaving.
- Note: The toilet will automatically flush only if the user has been seated for more than 10 seconds.



Auto Foam Function

- Note: This function is only available on the top version.
1. Press and hold 'Stop/Power' for 3 seconds to turn off the unit.
 2. Press 'Drying' once to enable or disable the auto foam function.
 2 beeps: Enable auto foam function.
 1 beep: Disable auto foam function.
 3. Turn on the unit to save the setting.
- Note: The auto foam function is disabled by default. When enabled, the foam shield function will be automatically activated once when the user is seated.

Remote control pairing

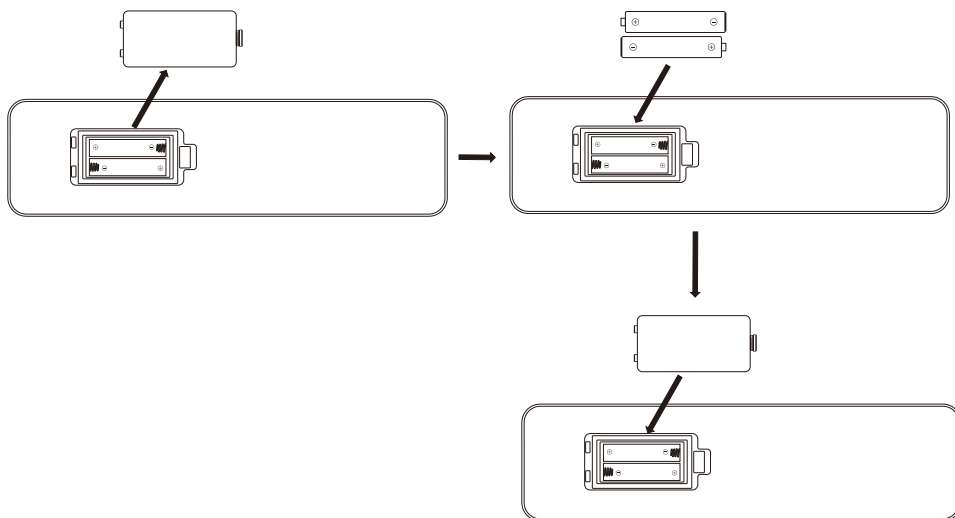
Rotate the knob clockwise to "rear wash" for about 3 seconds till hearing a "beep" (display flashes at the same time). Then press any button on remote control to complete the pairing.

REPLACING REMOTE CONTROL BATTERIES

The remote control requires two AAA dry batteries (Not provided).

Please note:

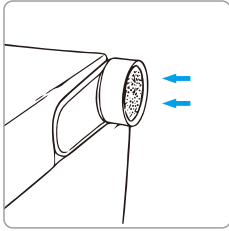
1. Do not attempt to recharge non-rechargeable batteries.
2. Rechargeable batteries are to be removed from the appliance before being charged.
3. Do not mix different brands of batteries or new and used batteries.
4. Ensure batteries are inserted with the correct polarity.
5. Dead batteries are to be removed from the appliance and disposed off safely.
6. Remove the batteries if the appliance is to be stored unused for a long period of time.



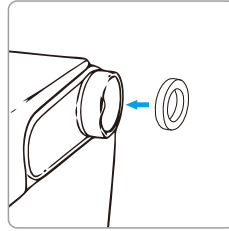
WARNING

1. Batteries are hazardous and must be kept away from children (whether the battery is new or used).
2. Battery can cause severe or fatal injuries within 2 hours or less if it is swallowed or inserted into any part of the body.
3. Medical attention should be sought immediately if it is suspected the battery has been swallowed or inserted into any part of the body.

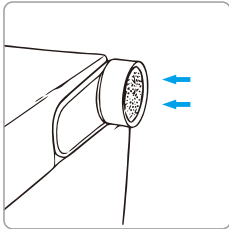
AROMA FUNCTION



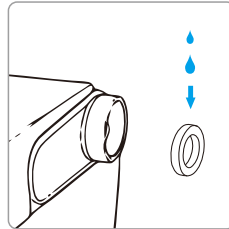
Step 1:
Press and remove the side cover.
Tear off the packaging bag and
take out the aroma tablet.



Step 2:
Insert the aroma tablet into the slot.



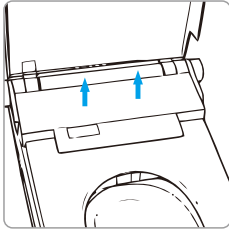
Step 3:
Put the side cover back and
press to secure it.



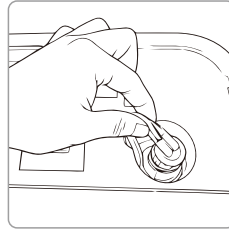
Note: If there is no fragrance, add 2–3
drops of your favorite essential oil or
fragrance to the diffuser tablet.
Do not drop essential oil directly into
the toilet to avoid damage.

FOAM LIQUID REFILL

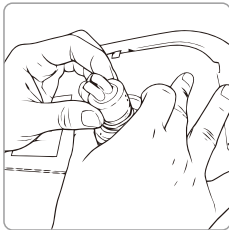
Note: Available on Top version only.



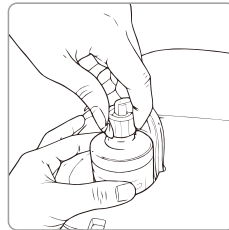
Step 1:
Lift up the disply cover.



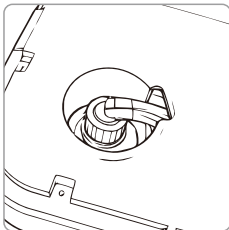
Step 2:
Lift the foam liquid bottle
from the slot.



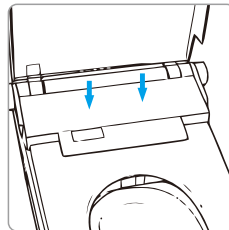
Step 3:
Hold the cap and rotate the
bottle to separate it from
the cap.



Step 4:
Fill the bottle with foam liquid,
then tighten the bottle cap.



Step 5:
Put the bottle into the slot,
insert the tube.
Note: Do not bend the tube!



Step 6:
Put the disply cover back.

CARE AND MAINTENANCE

Cleaning the Toilet

Clean the toilet regularly with a soft, damp cloth and mild neutral detergent.

Do not use abrasive cleaners, bleach, solvents, or harsh chemicals, as they may damage the surface of the toilet.

Avoid spraying water directly onto electrical components.

Cleaning the Nozzle

Clean the spray nozzle regularly to maintain hygiene.

Use a soft cloth or a soft brush to gently clean the nozzle surface.

Do not apply excessive force to the nozzle, as this may cause damage.

Cleaning the Seat and Lid

Wipe the seat and lid with a soft, damp cloth.

Do not use abrasive materials or strong chemical cleaners, as they may damage the surface.

Long-Term Storage

If the toilet will not be used for an extended period:

1. Disconnect the power supply.
2. Shut off the water supply.
3. Drain any remaining water from the toilet if necessary.

CLEANING AGENTS AND TOOLS

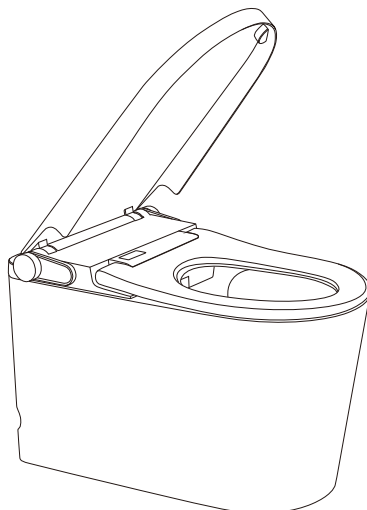
For Smart Toilet



Soft cloths,
lint-free cloths



Mild cleaning
agents that are kind
to the skin.



Do not use the cleaning agents of strong acid and alkali

To clean the Smart Toilet, do not use the hard brush e.g. toilet brush / nylon brush

ERROR CODES

Display	Error Code	Description	How to fix
Water temp icon flashing	E1	Water heater circuit open	Remove the cover and check whether the heater wiring connector is securely connected. If the connector is properly connected and the error remains, replace the water heater.
	E2	Water heater circuit short	The heater or the motherboard is short-circuited. Remove the cover and replace the water heater or the motherboard.
	E3	Water overheating	Turn off the power and wait for one minute before restarting. Run a wash cycle again. If E3 reappears, remove the cover and inspect the internal water lines for kinks or restrictions.
	E4	Water heating failure	Verify that the water supply is normal. Check the external shut-off valve and ensure it is fully open. Turn off the power for one minute, then restart and run a wash cycle. If E4 remains, inspect the internal water path, including the solenoid valve, heater, diverter valve, nozzle and drain valve. If the water path is normal and the error persists, replace the water heater.
	E5	Insufficient water supply	Check that the water supply is turned on and the external shut-off valve is fully open. Power off the unit for one minute, then restart and run a wash cycle. If E5 remains, inspect the internal water path, including the solenoid valve, heater, diverter valve, nozzle and drain valve. If the water supply is normal but the error persists, replace the the component.
	E6	Water heating failure	Verify that the water supply is normal. Check the external shut-off valve and ensure it is fully open. Turn off the power for one minute, then restart and run a wash cycle. If E4 remains, inspect the internal water path, including the solenoid valve, heater, diverter valve, nozzle and drain valve. If the water path is normal and the error persists, replace the water heater.
	--	Water heater circuit open	Remove the cover and check whether the heater wiring connector is securely connected. If the connector is properly connected and the error remains, replace the water heater.

Seat temp icon flashing	E1	Seat heater circuit open	Remove the cover and check whether the seat temperature sensor connector is securely connected. If the connector is properly connected and the error remains, replace the seat heater assembly.
	E2	Seat overheating	The seat temperature is too high. Replace the seat heater assembly. If the problem persists after replacement, replace the motherboard.
	E3	Seat heater short circuit	The seat heater circuit is shorted. Replace the seat heater assembly. If the problem persists after replacement, replace the motherboard.
	E-	Seat heater circuit open	Remove the cover and check whether the seat temperature sensor connector is securely connected. If the connector is properly connected and the error remains, replace the seat heater assembly.

TROUBLESHOOTING

Fault phenomenon	Fault analysis	Fault handling
No power / The device cannot be turned on	Power cord loose or disconnected	Plug the power cord firmly into the outlet
	PRCD plug has tripped	Press the RESET button on the PRCD plug
	Household circuit breaker has tripped	Check the home's electrical panel and reset the breaker
No water from spray	Water supply is shut off	Wait for water supply to resume
	Angle valve is closed	Open the angle valve
	Inlet filter (if installed) is clogged	Replace the inlet filter
	Water supply hose is kinked or bent	Straighten the water supply hose to remove kinks
The nozzle goes back suddenly	The washing cycle is 95 seconds at Constant Temperature mode	Restart the washing function
	The seat sensor may not be covered	Adjust sitting posture
Water dripping from nozzle	Solenoid valve malfunction	Stop using the product and contact professional service personnel for maintenance
The washing function is not working	Power supply is OFF	Turn ON the power
	The water inlet valve is closed	Open the water inlet valve to ensure there is a water supply
	Inlet filter (if installed) is clogged	Replace the inlet filter
	User is not detected on the seat	Sit on the seat and adjust sitting posture to cover the seat sensor
	Lid is closed	Open the lid and sit on the seat
Low washing pressure	Washing pressure setting is too low	Adjust washing pressure according to the manual
	The water supply pressure may be too low.	Please check and ensure the water supply pressure is ≥ 1.5 bar (dynamic pressure)
	Inlet filter (if installed) is clogged	Replace the inlet filter
Low water temperature	Water temperature setting is too low	Adjust the water temperature via the remote control
	The temperature of water supply may be too low.	Ensure the temperature of water supply is: 4-35°C
Drying / seat temperature too low or no heating	Temperature set too low	Adjust temperature settings
Dryer does not work	The user is not detected by the seat sensor	Sit on the seat and adjust sitting position to cover the seat sensor
Seat or lid drops too fast (Power-on status)	Damper system failure	Contact professional maintenance personnel if the malfunction persists
Seat or lid can not auto open/close (For auto flip models only)	Soft-close (damper) system malfunction	1. Unplug the unit for 1 minute then reconnect power 2. If the issue persists, contact professional service personnel for maintenance.
Poor flushing at low water pressure	Inlet filter (if installed) is clogged	Clean the inlet filter following manual instructions
	Too low water pressure	If the flow rate is less than 5L in 15 seconds, it is recommended to install a water booster pump
	Water supply hose is bent or kinked	Ensure the water supply hose is not bent and keep it straight
Poor flushing at normal water pressure	Flush valve failure	Contact professional service personnel for maintenance
Remote control not working	No batteries are installed in the remote control	Install two AAA batteries in the remote control
	Battery power is too low	Replace the batteries
	The toilet code and remote control code do not match	Pair the remote control code

